# Raising the Standard in Material Handling since 1979.

495 Prince Charles Dr S, Welland



905-788-0971

www.liftline.ca



### Happy Holidays

...from our home to yours!

We want to send wishes of love and laughter to each and every one of you this holiday season. Embrace the chaos and savour the calm, it lasts only for a short time.



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## Forklifts...the gift that keeps on giving!

The holidays are upon us and buying gifts can be challenging, but we are here to help.

Are your repair bills stacking up? Are your colleagues complaining about the lack of oomph in your machine's engine? Are you ready to trade in "Ole Bessy"? Maybe it's just time for an upgrade.

We have a variety of forklifts and accessories in stock to ease your troubles. Have your people call our people to discuss your needs so that you enter 2025 with the right materials and equipment.

#### **Sales Department**

Bill Alton 905-327-1397 bill.alton@liftline.ca
Greg Williams 905-327-7379 greg.williams@liftline.ca
Shelly Grenier 905-788-0971 ext 327 shelly.grenier@liftline.ca

#### **Parts Department**

Terry Wellman 905-788-0971 ext 311 terry.wellman@liftline.ca Eric Morin 905-788-0971 ext 316 eric.morin@liftline.ca

#### **Service Department**

Frank Janzen 905-788-0971 ext 308 frank.janzen@liftline.ca Ronya Allcroft 905-788-0971 ext 326 ronya.ripenberg@liftline.ca

#### **Training Department**

Doug Littlewood 905-327-7376 doug.littlewood@liftline.ca





### **Holiday Hours**

December 20..........Closing at 12:00pm

December 23 & 24........Regular hours

December 25 & 26.......Closed

December 27......Regular hours

December 30.....Regular hours

December 31......Regular hours

January 1........Regular hours





### Tim the Mechanic says, "Do your daily inspection!"

The operator should carry out a visual check (a.k.a. "circle" check) before starting the forklift. After completing the visual check, the operator should do an operational pre-use check. This step is important to ensure that the machine is in safe, working order. More information can be found on the Canadian Centre for Occupational Health and Safety. Not sure where to begin? We have the perfect tool to assist you... Daily Checklist booklets!

These booklets can be purchased individually or in a case of 50.

Individual booklet - \$7.50 Case of 50 - \$350.00 (\$7.00 each)







We are proud to be participating in the "Haulin' for Hunger" food and toy drive again this year. It is important to support local organizations now more than ever.

Whether you choose to participate in food/toy drives, make monetary donations or volunteering your time, your generosity is greatly appreciated.

### ~Sharing is Caring~



November 25th - December 22nd, 2024 28 days

4 Saturdays, 4 Sundays

Your Business will be recognized as a participating Sponsor of HAULIN FOR HUNGER COMMUNITY FOOD AND TOY DRIVE.

"Connecting People And Communities To Enhance Niagara Life."



will be travelling the streets of Niagara gathering Food and Toy donations from local grocery stores. Welland, St. Catharines, Niagara Falls, Fort Erie, Port Colborne +++ Saturdays & Sundays On Location 11am to 4pm at multiple venues throughout Niagara.









Our Customers Have the Right to Expect:

- -timely service as viewed from their perspective;
- -service at a reasonable expense;
- -courtesy, respect and empathy regardless of the situation;
- -us to listen so as to understand their problems;
- -communicate clearly and concisely with them;
- -us to fix it right the first time and provide zero defects;
- -expect all of our people to be qualified;
- -us to be dedicated to go the extra mile;
- -personalized service that addresses their specific needs;
- -cleanliness in whatever our service for them might be.

We have stuck to this Customer Bill of Rights every day since 1979!